

Whatever It Takes.

Impact Report 2021

HAGAR

The whole journey

40.3 million people are living in slavery

One in four are children

71% are women and girls

IN 2021, WE SUPPORTED

664,310

DIRECT AND INDIRECT BENEFICIARIES, AND REACHED OVER 8.8 MILLION PEOPLE WITH AWARENESS RAISING ACTIVITIES VIA SOCIAL AND TRADITIONAL MEDIA.

Source: globalslaveryindex.org

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We pursue the highest degree of care and protection for our clients. While client images have been used throughout this report, these images do not necessarily represent the individuals profiled. Names have been changed where required to protect client identities.

About Hagar

Our Vision

Communities free and healed from the trauma of human trafficking, slavery and abuse.

The Whole Journey

The Whole Journey starts with a survivor, an individual who has experienced severe trauma as a result of human trafficking, slavery or abuse.

From the moment a survivor enters our care, we employ Trauma-Informed Care principles to respond with compassion, assess their needs and provide individualized services to help them heal.

Services may include providing a safe place to live, counseling, family support, legal support, education, skills training, job placements, and community reintegration assistance.

The knowledge from our direct client-based experience informs our work on prevention, partnership, empowering and influencing to help end human trafficking, slavery and abuse for good.

We don't have a set timeframe for how long we work with a client. We do whatever it takes, for as long as it takes to restore a broken life.



Hagar is a global not-for-profit organization with Program Offices in Afghanistan, Cambodia, Vietnam and Singapore. We also work with partners in Myanmar and Solomon Islands, and have Support Offices in Australia, Hong Kong, New Zealand, Singapore, the UK and the USA.



Message from the Global CEO of Hagar International



2021 was a big year for Hagar. Despite the ongoing challenges of implementing programs during the COVID-19 global pandemic, the military coup in Myanmar, and the government transition in Afghanistan, it was another strong year and a great step forward for our organization in line with our current three-year strategy. Our staff responded to the challenges amazingly, and collectively we reached a staggering 664,310 direct and indirect beneficiaries – an unprecedented result in Hagar's 28-year history.

As the year commenced and COVID-19 set in for a second year, we built on the lessons we learned in 2020 and continued to adapt our programming to work around the different restrictions in each country. We took on many unplanned and additional clients during the year, including a group of 120 Cambodian female trafficking survivors. These women were rescued in China and greatly benefited from our 'Home of Love' community-based care model and 'The Whole Journey' aftercare program.

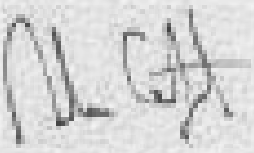
We watched carefully and were well prepared when the newly created Islamic Emirate of Afghanistan (IEA) government took power on 15 August 2021. Our Hagar Afghanistan team, under the leadership of Executive Director Jan de Waal, worked to ensure the safety of our staff, their families and our clients during this major transition. Hagar played a key role in the emergency response to the humanitarian crisis and was one of the first agencies to respond. We coordinated food and livelihood support, child protection and education, shelter support and emergency healthcare.

The military coup in Myanmar in February 2021 delayed our plans to transition from a fly-in-fly-out capacity-building program to in-country programming. As a result, we moved to delivering an online training program to several international and local NGOs. These agencies now have the skills necessary to best serve the people of Myanmar.

During the year, we were excited to begin work in a new country, Solomon Islands, after being fortunate to secure a five-year program funded by TearFund New Zealand and the New Zealand Ministry of Foreign Affairs and Trade. This innovative project sees Hagar partner closely with local NGO, HOPE Trust, to support them to implement the full set of survivor services and prevention programs that Hagar is known for. This will help address the significant issues of trafficking in the extractive industries of Solomon Islands and help build a robust Solomon Islands NGO.

So, we have much to be thankful for and we are so very grateful to our donors and supporters who rose to the challenges in 2021 and enabled these results to be possible. Thank you for your continued and generous support.

I would also like to thank the Hagar International Board of Directors, including our International Board Chair, Phil Badger, and the Support Office Boards and staff, for their commitment and hard work in 2021. Thank you for working through the challenges and enabling Hagar to traverse them effectively, which resulted in an unprecedented level of impact. We look forward to building on this strong foundation in 2022, to reaching more survivors, and continuing to work towards a world free of human trafficking, slavery and abuse.



Dr. Andrew Catford

Message from the Chair of the Hagar International Board



When reflecting on 2021, I am reminded of the Hagar mantra 'Whatever it takes, for as long as it takes'. These words continued to drive our staff, Board and supporters throughout 2021 and enabled us to address the challenges the year threw at us while dramatically increasing our impact on the lives of the women and children Hagar exists to serve.

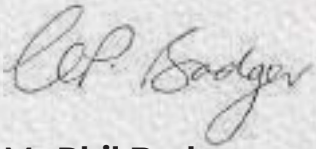
As a Board, we were shocked to see the impact on women and children due to developments in both Afghanistan and Myanmar. And we were relieved to know that our staff and clients were safe. The events confirmed the Hagar International Board's commitment to continuing our work in Afghanistan, which we started in 2008, and in Myanmar, which commenced in 2014. Many people in these two countries are deeply affected by human trafficking, slavery and abuse, and we are so thankful for our wonderful staff who work tirelessly – often under extremely difficult conditions – to transform the lives of the most vulnerable in these countries.

I am also grateful for the fundraising work of our Support Offices during the year. Collectively they raised USD$862,000 additional funding for the Help Afghanistan Emergency Appeal. This enabled Hagar to play a leading role in providing essential and targeted emergency assistance before we move into a longer-term recovery phase in mid-2022. The Afghanistan team did an amazing job in difficult circumstances. We are thankful that we are now fully registered with the new Afghanistan Government to continue our important programs there.

My sincere thanks go to my fellow Board Members for their commitment and support. In 2021, our Board grew stronger, with new members and five Board Committees in place. We welcomed Aletta Boshoff and Jill (Kila) Reimer to the Hagar International Board. We are blessed to have Aletta's breadth of experience in finance and audit, and Kila's extensive field experience in, and knowledge of, Cambodia. During the year, we farewelled Marianne Roux, and we are thankful for her contribution to both Hagar International and Hagar Australia over her years of service. We also warmly welcome Connie Ridley as the new Hagar Australia Board Chair and appreciate her depth of experience in not-for-profit Board leadership.

I would like to thank our staff and volunteers for their wonderful work. Each and every day, I am so proud of what you do for the women and children we serve. Thank you to all our donors and supporters for your unwavering support. We are so grateful for these precious funds; they enabled an amazing impact in 2021. I would like to extend thanks to our Global CEO, Dr. Andrew Catford, for his strong leadership throughout the year, and to our global executive management team, the Group Executive, for their hard work. This enabled us to again deliver remarkable results under challenging conditions.

So, I am excited to see what 2022 will bring for Hagar, in the final year of our three-year strategy. I am confident Hagar will continue to grow, develop and become an even more effective organization, and to be able to free and heal more communities from the trauma of human trafficking, slavery and abuse around the world.



Mr Phil Badger

2021 Global Impact

Despite a positive outlook at the start of the year, 2021 brought more uncertainty, trauma and tragedy for many people around the world. In addition to delivering our regular programs for survivors of human trafficking, slavery and abuse, we collaborated with other organizations to increase our reach and ease the impacts of COVID-19, natural disasters and other emergencies. This meant we far exceeded our 2021 Strategic Goal of changing the lives of 50,000 direct and indirect beneficiaries.



Help Afghanistan Emergency Appeal

In response to the humanitarian crisis in Afghanistan in 2021, Hagar launched the 'Help Afghanistan Emergency Appeal' to raise additional funds to undertake much-needed emergency response activities.

Hagar's unique skill sets meant we were able to provide immediate on-the-ground support. The call-out to our donors was strongly supported and our Help Afghanistan Emergency Appeal raised USD$862,000.

During the year, Hagar worked with other non-government organizations (NGOs) to provide four major relief activities in Afghanistan.

1. **Providing food aid and basic essentials to desperate families and existing clients who had become even more vulnerable, especially those living in abject poverty.**
2. **Setting up safe spaces for displaced children by creating classrooms so they could continue to learn, play and feel safe.**
3. **Supporting emergency shelters for displaced persons, particularly homeless children, who were most at risk.**
4. **Providing primary healthcare to displaced persons by gaining approvals and preparing to launch a mobile medical clinic led by Hagar staff in 2022.**

Each of these activities provided rapid, practical and essential help to those who were in desperate situations. Our support of the precious people of Afghanistan is ongoing and we thank everyone who donated to, and continues to donate to, our Help Afghanistan Emergency Appeal. Your partnership means the world and makes such a difference. With your support, we continue to help women, girls, and boys who are victims of the worst kinds of abuse find solutions, increase resiliency, and embolden their voices.



Afghanistan



3,134
direct beneficiaries including COVID-19, natural disasters and other emergencies

25,072
indirect beneficiaries

8
small businesses (groceries and popcorn selling) were set up for reintegrated clients

329
participants from government agencies and local communities attended Child Rights and Anti-Human Trafficking awareness sessions

In 2021, the world watched on as Afghanistan came under the control of the newly created Islamic Emirate of Afghanistan (IEA).

Since then, the humanitarian situation has deteriorated significantly, with the bitter winter exacerbating the needs of an already vulnerable population. Without food, warm clothing and winter heating, there are warnings that millions of displaced people in Afghanistan, particularly children, will freeze to death if humanitarian aid does not arrive in time.

Given our important humanitarian agenda, in 2021 we received government assurances that our life-changing work will continue, and we are committed to serving the people in Afghanistan.

Our Forgotten No More (FNM) project is a residential care center that provides recovery services and access to justice for male-child victims of trafficking and abuse in a family atmosphere with caring house parents and a team of dedicated staff. An agreement with a neighboring private school, Weda, meant all boys continued their daily education in 2021 and Hagar provided items including stationery, sports clothes and equipment, and computers.

The Strengthening Shelter Project (SSP) improves the quality of care for victims in existing protection centers by raising public awareness of human trafficking, providing Trauma-Informed Care training to service providers in the sector, and improving communications between government and care providers. The project registration was successfully updated with the Ministry of Economy, and Memorandums of Understanding were signed with the Ministry of Women Affairs and the Ministry of Interior Affairs.

We will continue to strengthen our partnerships, systems, and policy work to amplify our impact and create positive change at the individual and systemic levels in the coming year.





"When I was two years old, my parents got divorced and I lived for some time with my uncle. Later, my father remarried and I went to live with him and my stepmother and stepbrother."

Baqer

Baqer's Story

Baqer is a 12-year-old boy who was referred to the FNM Center by the Ministry of Labor and Social Affairs (MoLSA). He is from the Wardak province of Afghanistan and was subjected to physical abuse at home.

Baqer was eager to go to school, but his father and stepmother would not allow it. Baqer's stepmother often physically abused him. One day she bound his hands and burnt his legs with a hot skewer. His father paid no attention to the ongoing abuse, so Baqer frequently ran away from home. Each time, he was found by relatives or the police and returned to his father and stepmother.

The final time he ran away from home, he spent the night on the street. "I cried a lot that night but there was no one to help me. I became disappointed and was very hopeless for my future. I was wondering what would happen to me. Suddenly the police came and asked me about my family. They took me to the police station and then to MoLSA. After spending some time in the MoLSA child protection center, when they were not able to find my family they sent me to the FNM center."

Baqer is thankful for all the services and support he has received at FNM. He particularly enjoys the art, calligraphy and tailoring sessions. Counseling helped him cope with his trauma and he is adjusting well in the FNM Center and attending school.

The FNM team located his family and will assess his reintegration based on his home situation with his stepmother. For now, Baqer is safe at FNM and has hopes for a good future.

Cambodia



137,453
direct beneficiaries including COVID-19, natural disasters and other emergencies

465,107
indirect beneficiaries

1,441
counseling sessions provided to 182 clients

107
clients received legal services

Emerging from the ravages of conflict and relatively recent genocide, Cambodia is a country with rich cultural heritage and, at the same time, deep inter-generational trauma. An estimated 261,000 people live in modern slavery[1] and domestic and gender-based violence are prevalent.

The COVID-19 global pandemic continued to deeply impact the people of Cambodia throughout the year and the government implemented lockdowns in an effort to contain the virus. In addition to delivering scheduled programs and support to 81,956 clients throughout the year, Hagar's emergency response initiatives reached 55,497 people who were seriously impacted by the pandemic and natural disasters.

Most Hagar clients and their families showed significantly increased symptoms of anxiety and trauma and our counselors worked closely with them to identify their needs and develop individual treatment plans. Follow-up assessments revealed that counseling sessions helped reduce the anxiety and trauma of 78% of clients, and 95% of clients were better equipped to manage their difficult emotions by using skills taught in the sessions.

In recognition of Hagar's skills and 28 years of experience in providing Trauma-Informed Care, Hagar was invited to speak to 300 attendees at the Trauma-Informed Approaches to Care International Webinar, which was organized by the Better Care Network and Changing the Way We Care Organization.

Our work to effect change at the policy-making level saw Hagar collaborate with the Ministry of Education, Youth and Sport to develop the Cambodian Mental Health Curriculum in Schools. And the Psychological First Aid in Schools Working Group, of which Hagar is a member, launched and delivered training to 1,510 schoolteachers in 11 provinces across Cambodia. In the legal sector, Hagar worked on the guidelines related to Children in Judicial Proceedings in Cambodia, which was launched in cooperation with the Ministry of Justice.

At the community level, 9,974 local authorities participated in 1,419 training sessions and awareness events designed to help them respond to issues including child protection, online safety, human trafficking awareness, human rights and abuse prevention, and positive parenting.

[1] https://www.globalslaveryindex.org/2018/data/maps/#prevalence



"If Hagar came in my community 10 years ago and I had this knowledge of human trafficking ... I would not be attracted by the tricky ways from local brokers to migrate to other countries and also my life would be better."

Sreyneang

Sreyneang's Story

Sreyneang's parents are farmers in a remote community in Cambodia. In 2011, a company offered Sreyneang an exciting and financially rewarding job in Malaysia.

Having never been to another country, Sreyneang accepted the job offer. Unfortunately, she was misled and was sent to work in the home of a wealthy family. Sreyneang was forced to work overtime and did all the cleaning, gardening, cooking and heavy housework for a wage that was far less than she had been promised. She says, "I was so frightened and worried about my safety and security. Sometimes I had to sleep without eating [...] I missed my family in Cambodia."

After a few months, Sreyneang heard that her sister had been recruited by the same company and was working 30km away. Sreyneang also heard that her sister was extremely unwell so she made a deal with the company and agreed to work for two years without any wages so her sister could return to Cambodia.

When the agreement ended, Sreyneang went back to Cambodia. After a short while, she accepted an offer of work in Thailand. She was again deceived and was forced to work in a brothel until she managed to escape. Sreyneang tells of the heartbreaking discrimination she faced when she returned to her community. At the time, she blamed herself for believing the lies of the job brokers.

Identifying the vulnerabilities within Sreyneang's remote community, Hagar began collaborating with local authorities to run Community Groups and Mobile Learning Places. These initiatives educate communities about children's rights and protection, reducing violence, and identifying and reporting human trafficking. Sreyneang now volunteers at a Mobile Learning Place and is a contact person for her Community Group.

Sreyneang's story is a powerful illustration of Hagar's impact, not just in the lives of individuals but in entire communities.

Vietnam



13,739
direct beneficiaries including COVID-19, natural disasters and other emergencies

25,073
indirect beneficiaries

560
counseling sessions conducted

55
clients received life skills training

Vietnam is one of South East Asia's fastest developing countries, yet it remains a significant source country for women, men and children who are subjected to sex trafficking and forced labor. Women are trafficked as brides, domestic violence is prevalent and literacy levels are low.

While 2021 was again a year of challenges, Hagar Vietnam continued to focus on transforming the lives of vulnerable women and children. Hagar case managers and psychologists communicated regularly with clients to ensure their safety and checked-in with previous clients, especially those based in zones subject to rigid quarantine procedures.

Hagar's 24/7 hotline received 460 calls, provided psychological first aid support, and assessed survivors' immediate needs to ensure their safety. We provided emergency food, shelter and medical supplies and responded to suicide threats and extreme depression.

As Hagar's reputation as a specialist Trauma-Informed Care leader grows, more organizations reach out with requests for collaboration, training and support. During the year, we worked with many partners and like-minded agencies to build their knowledge of Trauma-Informed Care based on our 28 years of experience. We delivered 16 courses to increase the child protection and case management capacity of 92 ChildFund and Government staff in Hoa Binh and Cao Bang provinces. Training was delivered to 567 participants from 14 partner organizations including Oxfam, UNFPA, UN Women, the UK Embassy, and the Ministry of Labour, Invalids and Social Affairs. And we conducted 17 gender-based violence prevention training courses for 273 participants from Women's Unions across multiple regions.

Hagar is a proactive organization, presenting and participating in international, national and regional workshops, seminars and events. At the national level, we participated in the Counter-Trafficking Network and the Child Rights Working Group, and contributed to the revision of the Domestic Violence Prevention Law.

During the year, we hosted a Trauma-Informed Care Learning Forum for 55 participants from a range of national and international NGOs and social organizations. This work enables us to continue to build the knowledge of government officers, social workers, and NGO and UN staff to increase their capacity to implement Trauma-Informed Care in their own work.



Hagar remains a strong connection for Thu, and a source of motivation and support as she continues her journey. We are pleased to walk alongside Thu and have committed to do whatever it takes for as long as it takes to ensure she and her family are safe.

Thu's Story

When Thu first came to us at Hagar she was just a teenager. Now, more than 10 years later, we are proud to continue walking the whole journey with her.

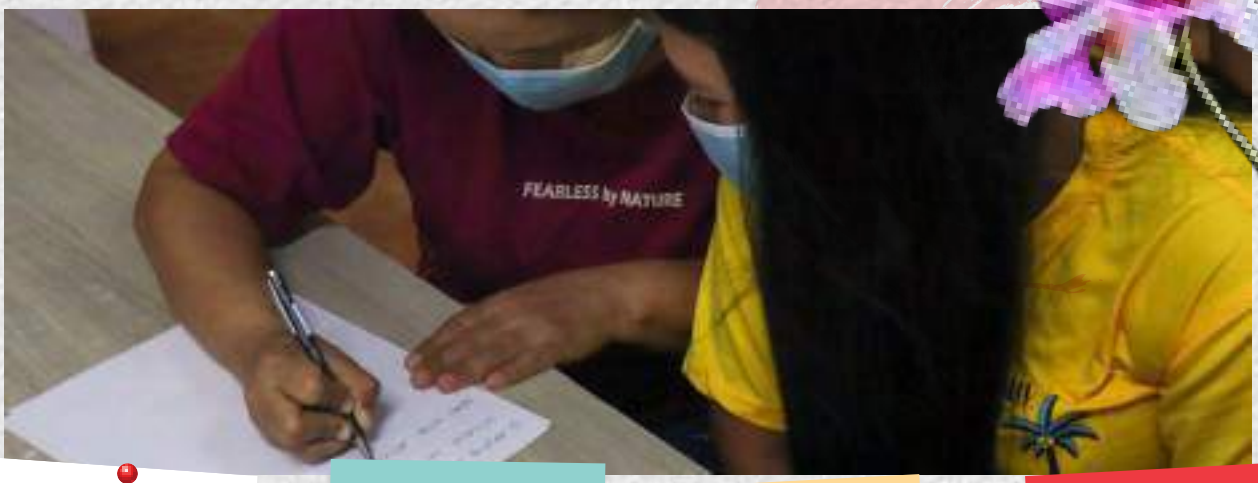
Born and raised in a mountainous area in Vietnam, Thu never thought she would see the hustle and bustle of a large city. Unfortunately, traffickers took advantage of her and she was sent to an illegal karaoke bar in Hanoi.

Although Thu was rescued quickly, the trauma of being trafficked remained with her for a long time. In 2011, she joined Hagar's program and received support and social services, including safe accommodation, emergency food, education, vocational training and psychological counseling. It took over a year of care, but Thu became strong and stable and returned to her hometown to build a new life.

Despite overcoming the trauma of trafficking, poor health meant Thu continued to face difficulties. She was in fragile physical health, with poor eyesight and intellectual limitations that made it difficult for her to generate a livelihood. With the support of Hagar and the Women's Union, Thu received training in animal husbandry and was able to develop a sustainable livelihood.

As the mother of two children, Thu's happiness doubled, but the COVID-19 global pandemic again placed Thu and her family under enormous pressure. After finding out about the financial difficulties the pandemic was causing Thu, Hagar provided nutrition and education support for her and her children.

Singapore



525
direct beneficiaries including COVID-19, natural disasters and other emergencies

2,132
indirect beneficiaries

138
clients found new jobs or received skills training

2,240+ hours
of individual counseling

Singapore is a popular transit point and destination hub for human trafficking activities, and women and girls are brought into the country for sexual or labor exploitation. Taking advantage of Singapore's attractive economic conditions, criminal syndicates deceive vulnerable victims with false job offers, promising them a better life for their families.

In 2021, Hagar's assistance to trafficked and exploited women migrant workers grew by 42% compared to 2020. Many women had their employment suspended or terminated, leaving them without income. Some had their pay docked and others were not paid for work they had done, but they continued to hold onto their jobs, hoping things would turn around. Hagar worked closely with the Ministry of Manpower to address the conditions faced by female migrants and provided support to exploited workers.

Many survivors faced severe stress, depression and insomnia. Our counselors and social workers provided emotional support and taught coping strategies to help clients better combat stressful situations. Our tele-counseling hotline allowed distressed migrant workers to share their anxieties and fears with Hagar volunteers who could speak their native language.

Beyond meeting survivors' immediate needs for food, basic living support and medical treatment, Hagar accelerated empowerment efforts through providing English and digital literacy training, skills upgrading programs and re-employment and resettlement assistance. Following almost two years of online remote service delivery, most of our clients have honed vital digital skills, which is a rare positive effect of the pandemic.

In 2021, we deepened our collaborations with the Singapore Government's Inter-Agency Taskforce on Trafficking in Persons and the Ministry of Manpower to provide care and increase protection for survivors of trafficking and abuse. We also expanded our reach by strengthening alliances with new and existing partners. Collaborative relationships with NGOs, government ministries, businesses and community groups provided critical support and enhanced programs and services.

Dedicated to building the capacity of social work agencies in-country and across the region, Hagar conducted the first international Trauma-Informed Care training to the Singapore Anti-Narcotics Association in June 2021. More than 30 case workers and counselors participated in the training.





"I came to Singapore to work and support my family. I don't know why this is happening to me."

Yuda

Yuda's Story

From the time Yuda arrived in Singapore from Indonesia in 2019, she was exploited. Kicked, her head beaten against a wall, starved and sexually abused – she suffered terribly at the hands of all four of her employers.

After being sexually violated, Yuda courageously reported her abuse to police. For the next two years, she stayed at a dormitory that housed migrant domestic workers with ongoing court cases.

Due to her trauma, Yuda was not able to function normally. She would sometimes talk to herself and was forgetful. Yuda's stress multiplied when, during the pandemic, her employment agent pressured her to find another employer, even though she was unfit mentally and emotionally. Yuda was told to lie to prospective employers about her ongoing court case but she was reluctant to do that and felt extremely confused.

Hearing about Hagar's tele-counseling service, Yuda reached out for help. Over numerous sessions, our counselor, psychologist, and psychiatrist walked with Yuda through the pain of her trauma and taught her different ways of coping with the symptoms and triggers. She began to heal from depression and anxiety.

While Yuda was undergoing treatment, Hagar worked with volunteer lawyers to provide legal assistance for her court case. Working together with health professionals, our lawyers advised on all aspects of her case and helped steer her through the complexities of the law. Yuda's employer was charged with multiple counts of assault and sexual abuse and the case is ongoing.

In April 2021, Hagar arranged for Yuda to return to Indonesia as she was missing her five-year-old daughter. Her mother was also critically ill, so it was crucial for Yuda to return.

Committed to the whole journey of recovery, our staff remain in regular contact with Yuda, providing her with social support and job counseling. From Singapore, we continue to work with lawyers on Yuda's case to pursue justice and bring closure for her.

Solomon Islands



Human trafficking is a significant problem in the small Pacific Island nation of Solomon Islands, particularly in the extractive sectors such as fishing, logging, mining and hydroelectricity.

Poor and vulnerable families frequently sell their underage daughters for 'marriage', with little understanding of the consequences. Awareness of the harmful effects of human trafficking and services for survivors are extremely minimal in country, which Hagar's SAFE program is designed to address.

In July 2021, we began our first project in the Solomon Islands. The five-year SAFE program is funded by Tear Fund New Zealand through the Ministry of Foreign Affairs and Trade (MFAT) New Zealand. The SAFE program focuses on building the capability of a local NGO, HOPE Trust, in the skills Hagar has learned over the past 28 years to prevent and respond to human trafficking, child sexual exploitation and sexual abuse. This includes case work, Trauma-Informed Care, legal support, and human trafficking prevention activities. Ensuring the sustainability of HOPE Trust and their activities is also a major focus of this project. An organizational assessment of HOPE Trust's capabilities in finance, human resources, administration and governance is underway and it will reveal any gaps in capacity, which Hagar will help address to strengthen the organization over the coming five years.

Importantly, the project will raise community awareness of trafficking and abuse and provide training in prevention. Schools and churches will be a focus to ensure community-based care networks and safety nets are operating effectively, and survivors will be supported as they reintegrate into their communities and embark on positive, productive futures.

For the first six months of the project, the focus was on establishing HOPE Trust's presence in Honiara, the capital of Solomon Islands. An office was secured, and key staff were hired in-country and in New Zealand to help effectively deliver the project. Preparations began for activities to be implemented in 2022, including sharing the project objectives with government, NGOs and community stakeholders.

In 2022, the project will move into full project implementation in Guadalcanal Province, establishing client services and prevention programming in communities with a high risk of trafficking. The project is a strong example of Hagar using its 28 years of expertise in a partnership approach. Hagar is building the capacity of HOPE Trust to enable the delivery of effective survivor services and prevention approaches, and to help ensure their sustainability as a local NGO.



Prema Maeato, Director of HOPE Trust

I have worked in marginalized communities in the Solomon Islands for 20 years. These communities lack access to healthcare facilities, quality education, proper roads, and police and government services. The risk of human trafficking, exploitation and abuse is high for these vulnerable people.

In 2014, I founded HOPE Trust because I am passionate about improving life in at-risk communities. When I learned in early 2021 that I would be directing a fully funded five-year program, I knew we would be able to make a real difference with our work but we would need help from more experienced agencies to ramp up to what is required. I am delighted to have started this project with the strong support of Hagar and Tearfund New Zealand, who are supporting us in so many ways to be an effective and sustainable NGO, as well as to be strong in Trauma-Informed Care and the provision of services to trafficking survivors. I am looking forward to learning more about prosecution and investigation of trafficking offenders from LIFT International, and gaining lessons from Homes of Hope Fiji so we can apply their expertise in Solomon Islands. Our vision is that the communities we work with use their resources to build healthy, safe and inclusive environments and become role models to surrounding communities. I am confident the partnership with Hagar on this project will help make this a reality.

Hagar SAFE program partners

HOPE Trust Solomon Islands

LIFT International

Ola Fou Solomon Islands

Homes of Hope Fiji

Myanmar



2021-2022

Myanmar is a poor country with a large population of 55 million, many of whom have experienced significant trauma over recent years. It has one of the highest levels of human trafficking, given its borders and proximity to China, Laos, Thailand, India and Bangladesh, and numerous vulnerability factors.

It has limited services available for survivors of human trafficking, slavery and abuse and few prevention approaches in place. In addition, the COVID-19 pandemic has had a significant impact on the country, increasing financial vulnerability and the risk of human trafficking and abuse nationally. This has been further exacerbated by the impacts of the military coup in February 2021.

Since 2014, Hagar has been working in Myanmar to build the capacity of partner agencies World Vision, World Concern, local NGO the Yangon Kayin Baptist Women's Association, and ActionAid. Hagar has been working with these agencies to educate their front-line staff in Trauma-Informed Care and how it can be effectively applied in survivor case work. In 2021, training materials that were developed in 2020 were made available to our partners via an online training platform. These important training sessions were delivered in English and also local language. The program was delivered through the online platform only, given the inability to travel and provide in-country training as in previous years. Partner agency staff are now equipped and actively using their new skills as they work on the front-line with the large number of women, children and families affected by human trafficking, slavery and abuse.

Given the huge need that exists and the very limited capacity, Hagar is working to further develop its program in Myanmar in 2022. This will include starting new in-country programs that build partner capacity to deliver effective Trauma-Informed Care client services and women's economic empowerment for survivors.

Our Support Offices

HAGAR AUSTRALIA

Our Hagar Australia Support Office is incredibly grateful for the ongoing support of our partner, Murkani Jewellery, whose generous donations through sales of their Freedom Collection has provided much needed support for our programs this year. There is a beautiful intent woven into the vision for the collection. Founder, Kiralee McNamara, personally experienced Hagar's work on the ground in Cambodia and was so passionately moved by the stories of the survivors we work with that she designed the Freedom Collection specifically for Hagar.



HAGAR NEW ZEALAND

Our team in Aotearoa (New Zealand) had its biggest year ever in terms of funds raised. A range of events based around the number 1,445 took place during the year. This number is significant because it is the length of the Chinese-Vietnamese border (1,445km), which is a known hotspot for human trafficking. Dedicated Hagar supporters, Cathy and Duan from Wellington, baked an incredible 1,445 cookies over four days to increase awareness about human trafficking and raise funds for Hagar's programs in Vietnam.



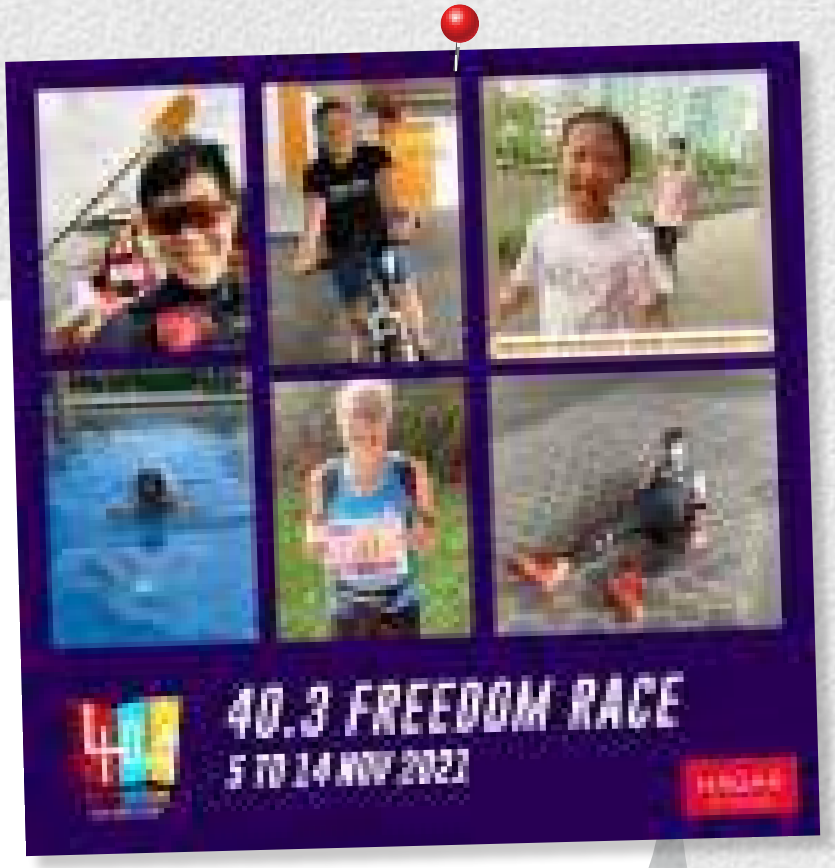
HAGAR UK

In April 2021, our Hagar UK Support Office encouraged supporters to undertake a 'Hundred for Hagar'. Two of our supporters, Olly and Timmy Heyward, decided to bowl a hundred cricket overs. Olly and Timmy did a fantastic job of gathering sponsors for their hundred overs. With the help of friends and family who stepped up to the crease to bat, the boys spent 12 hours over a sunny weekend in University Parks, Oxford, clocking up their overs. We are so grateful for their enthusiasm and hard work. The funds raised provided much needed support to our global programs and were definitely worth those sore arms!



HAGAR SINGAPORE

From 5-14 November 2021, more than 130 participants took to different sports to complete a fitness challenge for Hagar Singapore's 40.3 Freedom Race. It is estimated that 40.3 million people around the world are living in modern slavery. The 40.3 Freedom Race is an online community fundraising event that features challenge categories based on 40.3-themed distances, durations or intervals. Over the 10-day period, participants went all-out to galvanize support from their social and business networks and create awareness of the cause.



HAGAR HONG KONG

MinterEllison is one of our Hagar Hong Kong Support Office's important and valued supporters. Here is what they had to say about their partnership with Hagar.

"MinterEllison is proud to be a long-time supporter of Hagar's continuous humanitarian efforts around the world, especially since it is one of the very few specializing in improving the lives of vulnerable women and children in Afghanistan. Since the outbreak of massive social unrest in Afghanistan in mid-2021, we have been particularly concerned about the situation of Afghan people and wanted to partner with a particular organization to give our support during such a critical time. We were delighted to hear about Hagar's Afghanistan Appeal and play a part in reaching out to the Afghan community through such a meaningful initiative."



HAGAR USA

Hagar USA was very pleased to secure an important new project in 2021 funded by the United States Department of State's Office to Monitor and Combat Human Trafficking (JTIP). This new project, which is now well underway in partnership with local Vietnamese partners, provides comprehensive support to survivors of human trafficking and helps prevent human trafficking in high-risk areas of Vietnam.

Media



"I was once a beggar, but now I'm a counselor."

Longdy

LONGDY ADVOCATES FOR HUMAN TRAFFICKING SURVIVORS AT UN ASSEMBLY

In New York, on 22 November 2021, Longdy Chhap, a former survivor of human trafficking and now Hagar Cambodia counselor and trainer, appeared as a panelist at the United Nations General Assembly for the 2021 Appraisal of the UN Global Plan of Action to Combat Trafficking in Persons. The meeting assessed progress in combatting human trafficking, and any gaps and challenges, including the implementation of the relevant instruments.

At Hagar, we believe it's important for the voices of survivors to shape the dialogue when we are seeking solutions in the fight against human trafficking, and we are proud to empower survivors and amplify their voices.

Longdy believes in the importance of all humans playing their own small part in creating change in this space. This is why he so passionately advocates for victims and survivors of human trafficking who have endured the trauma he also experienced.

Longdy says, "I may not be able do everything at one time, but at least I can do something in this time. If you just start by doing something, even if it's a small act, it can bring a smile to both you and someone else." At the UN Assembly, and based on his first-hand lived experience, Longdy passionately spoke from an important survivor perspective about why it is so crucial to increase global efforts to help more survivors of human trafficking. He also advocated for ramping up prevention efforts, and highlighted how we can all play an important role in this.

Longdy works with Hagar Cambodia as both a counselor and Trauma-Informed Care trainer. He is also a husband, father and a global advocate of combatting human trafficking.

THE INVISIBLE CONTRACT

Hagar Singapore launched a short film, The Invisible Contract, on social media in conjunction with International Women's Day 2021. The film was shot and produced in Singapore to create awareness of human trafficking.

Supported by the Singapore Government's Inter-Agency Taskforce on Trafficking-in-Persons, The Invisible Contract follows the personal experiences and real-life events of a trafficking survivor who was placed in Hagar's care after she was rescued. The film exposes the schemes of criminal syndicates who deceive women migrant workers with false offers of work in Singapore.

The Invisible Contract was produced in various native languages and went out to local migrant workers and vulnerable prospective migrants in source countries. It generated over 2.1 million online engagements to help raise awareness and understanding of human trafficking.







Our Partners

Corporate

- 27 Seconds Wine NZ
- Allied World Assurance
- Art Aid
- Ascalon Pacific NZ
- Barcodes Ltd NZ
- Beacon Law Corporation
- Boeing Global Corporate Citizenship
- CFAM Pte Ltd
- Corrs Chambers Westgarth
- Covenant Chambers LLC
- Deloitte US
- Expat Dental
- FEO Grace Pte Ltd
- Foley-Crete NZ
- Goldman Sachs Gives
- i=Change
- Ignition Networks NZ
- IPS Cambodia
- KPMG Cambodia
- Latham & Watkins
- Liberty Specialty Markets
- Linklaters
- Max Architectural Design NZ
- Micron Technology
- MinterEllison LLP
- Murkani Jewellery
- Nomura
- One Percent
- Open Road Alliance
- Ozdare
- Recruit4Good
- Rutledge Omni Services Pte Ltd
- Save-Cash Transfer
- SITA Singapore Women's Committee
- Singapore Anti-Narcotics Association
- Sound of Art
- The Rightway Corporation Pte Ltd
- Trident Trust
- TTBH Pte Ltd
- UPS
- Vi Tam Voc Viet
- Watermark Employment Law NZ
- White & Case

Trusts and Foundations

- Affleck Family Trust
- Australian Communities Foundation
- Boeing Foundation
- Bowden Marsten Foundation
- Cambodia Charitable Trust NZ
- Community Foundation Singapore
- Cornerstone Foundation
- doTERRA Healing Hands Foundation Australia and New Zealand
- Dove Foundation
- Dove Trust NZ
- Equity Trustees
- ERIKS
- Evolution Trustees
- Fairfield Trust NZ
- Frimley Foundation NZ
- Go International Aid Fund
- Gracefield Foundation
- HPK Trust
- I.S. Wong Foundation
- Joseph & Associates NZ
- Kewal Ramani Foundation
- Kimpton Foundation NZ
- Koshland Innovation Extension
- LEAP Foundation Ltd
- Lee Foundation
- Lenity Australia
- Macquarie Group Foundation
- Malcolm Foundation
- Medaille Trust
- Meta Lazarus Fund
- Naylor-Stewart Ancillary Fund
- Parry Field Trust NZ
- Perpetual Foundation
- Robert Walters Hong Kong
- Ross Foundation
- Scanlon Foundation
- Shepton Trust NZ
- The Bowden Marstan Foundation
- The Birchall Family Foundation Trust
- The Malcolm Foundation
- Trailblazer Foundation Ltd (Chan Chiew Ping Fund)
- Texel Foundation
- The Majurity Trust
- Valerie Hamilton Estate NZ
- Virtue Foundation

NGOs

- ACRATH
- ActionAid Myanmar
- Alliance of Guest Workers Outreach
- Artists Against Slavery NZ
- ASEAN ACT
- Batik
- Bird in a Cage NZ
- Blue Dragon
- Center of Women and Development
- Chab Dai/Global Learning Community
- Child Fund in Viet Nam
- Christliche Ostmission
- Colombo Plan
- Community Justice Centre
- ECHO (Save the Children)
- Eden Myanmar
- Emancipasia
- Empower Pacific
- Foreign Domestic Worker Association for Social Support and Training
- Garden of Hope
- Habibi Singapore Ltd
- Hands of Hope Asia
- HealthServe
- Homes of Hope Fiji
- Hope Initiative Alliance
- HOPE Trust Solomon Islands
- Humanitarian Organisation for Migration Economics
- Humanitarian Services for Children in Vietnam
- International Justice Mission Hong Kong
- International Justice Mission Cambodia
- Justice Without Borders
- KOTO
- Law Society Pro Bono Services
- LIFT International
- LIGHT
- Migrant x Me
- Minderoo
- Oxfam International in Vietnam
- Oxfam Pacific
- Pacific Links
- Ping-Pong-A-Thon
- Plan International in Vietnam
- Red Oak Hope
- Rotary Club of Singapore
- Save the Children Cambodia
- Scarlet Web
- Soles4Souls

- Tamar Village
- Tearfund Australia
- Tearfund NZ
- Terre Des Hommes
- The Mekong Club
- The Navigators, Singapore
- TimeAuction
- UNFPA Myanmar
- UN Women
- United Nations Trust Fund
- World Concern Myanmar
- World Outreach International
- World Vision Myanmar
- Yangon Kayin Baptist Women's Association
- ygap

Schools

- American International School
- Anglo-Chinese Primary School (Barker Road)
- National University of Singapore (NUS) Faculty of Law
- NUS Centre for Pro Bono and Clinical Legal Education
- Singapore Bible College
- United World College of East Asia

Churches

- Aldersgate Methodist Church
- Base Church
- Bethel Assembly of God
- Bethesda (Bedok-Tampines) Church
- Bethany Emmanuel Church
- Bethesda Katong Church
- Canberra Baptist Church
- Church of Christ Geylang
- Churches of Christ WA
- Crisis Relief Wesley @ Wesley Methodist Church
- Evangel Family Church
- First Light Church Perth
- Harvest Force Church
- Hearts Alive Church
- His Sanctuary
- Holy Trinity Church Doncaster
- Hougang Assembly of God
- JHM Ministries (Jesus Heal Me)
- Kalamunda Church of Christ
- Katong Presbyterian Church
- Little Company of Mary Sisters
- Melbourne True Light Church
- New Horizon Church
- New Creation Church
- Paya Lebar Methodist Church
- The Bible Church
- The Way Church
- World Outreach International
- World Revival Prayer Fellowship

Government/Public Institutions

Afghanistan

- Ministry of Labor and Social Affairs
- Ministry of Refugees
- Ministry of Education
- Ministry of Interior
- Ministry of Economy

Australia

- Australian Council for International Development

Cambodia

- The Department of Child Welfare and Anti-Human Trafficking
- National Council for Children
- Provincial Department of Women Affairs
- Provincial Women and Children Consultative Committee
- District Women and Children Consultative Committee
- Commune Committee for Women and Children
- Provincial Department of Women's Affairs
- National Committee for Counter Trafficking
- Cambodian National Council for Children
- Ministry of Education, Youth and Sport
- Ministry of Social Affairs, Veterans and Youth Rehabilitation
- Ministry of Women's Affairs

New Zealand

- Ministry of Foreign Affairs and Trade
- New Zealand Embassy

Singapore

- Ministry of Home Affairs
- Ministry of Manpower
- Ministry of Social and Family Development
- Singapore Inter-Agency Taskforce on Trafficking in Persons
- Singapore Police Force
- State Courts of Singapore
- The Law Society of Singapore
- US Embassy, Singapore

Solomon Islands

- New Zealand High Commission
- Ministry of Women, Youth, Children and Family Affairs
- Ministry of Immigration, Commerce and Labour
- Anti-Human Trafficking Advisory Committee

United States

- United States Agency for International Development (USAID)
- United States State Department Office to Monitor and Combat Trafficking in Persons (J/TIP)
- United Nations International Office of Migration (IOM)

Vietnam

- Australian Embassy
- Ministry of Public Security
- Ministry of Labor, Invalids and Social Affairs
- New Zealand Embassy
- Nghe An Provincial People's Committee
- Nghe An Provincial Police Department
- Nghe An Women's Union
- NGO Resource Centre
- UK Embassy
- US Embassy
- Yen Bai Provincial People's Committee
- Yen Bai Provincial Police Department
- Yen Bai Women's Union

2021 Board Members

HAGAR INTERNATIONAL BOARD

Phil Badger, BCom
Chair (appointed 2016)
Chair, Hagar New Zealand

Sarah Barrer

Sarah Bearup, M.IntDev, BA

Aletta Boshoff, M.Com, BCom (Hons), BAcc

Dr. Jeff Buterbaugh, PhD
Chair, Hagar USA

Dr. Andrew Catford, PhD, M.IntDev, BAppSc
Global Chief Executive Officer

Paul Chan, MBA, CLU, ChFC, FChFP, CWM
Chair, Hagar Singapore

Dr. Peter Hess, Dr. Iur, LLM

Dr. Jill (Kila) Reimer, PhD, Grad Dip (Theology), M.Sc, BA (Hons)

Dr. Marianne Roux, PhD, M.A, BComms
Chair, Hagar Australia
(until 30 Sep 2021)

HAGAR SUPPORT OFFICE BOARDS

Hagar Australia Board
Connie Ridley, Chair
(joined 26 Aug 2021)
Marita Ham
Catherine Jacob
Carla Webb-Sear
Suzanne Williams
Marianne Roux
(Chair until 30 Sep 2021)
Sarah Prescott
(until 18 Jun 2021)

Hagar Singapore Board
Paul Chan (Chair)
Koh Eu Beng
Sylvia Chan
Jimson Cheng
Cheryl Chong
Dominique Choy
Lee How Giap
Chua Eng Hui
Michael Chiam
(non-voting member)

Hagar New Zealand Board
Phil Badger (Chair)
Madina Knight
Ken Lord
Susan Maiava
Paul Martell
Lois Dickinson
(until 15 Dec 2021)

Hagar Hong Kong Board
Dr. Andrew Catford (Chair)
Daniel Ang
Jacqueline Cheng
Deborah Papworth
Hans Yeung

Hagar UK Trustees
Suzanne Wilson (Chair)
David Calfo
Caroline Hayward

Hagar USA Board
Jeff Buterbaugh (Chair)
Adam Broadway
Deborah Manzanares
Bruce N. Messenger
Amanda Wild
Tiffany Yore
Cari Zoellner

2021 Financial Summary

2021 Total Revenue USD$'000

$5,618



1,740 Individuals 30%

190 Churches 3%

2,171 Foundations & partner organizations 40%

270 Corporations 5%

732 Governments 13%

207 Events 4%

304 Other 5%

2021 Total Expenses USD$'000

$4,618



107 GLOBAL MANAGEMENT & OVERSIGHT 2%

892 FUNDRAISING 19%

3,619 PROGRAM SERVICES 79%

2021 Program Services funding by country USD$'000

$3,619



129 Solomon Islands

1,024 Afghanistan

1,606 Cambodia

679 Vietnam

172 Singapore

9 Myanmar

Contact Us

Our ability to make a difference in the lives of women and children is dependent on your generosity. You can support us through financial giving, or volunteering your time and expertise.

For more information about what we do and how you can get involved, please contact us.

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HAGAR

The whole journey