HAGAR

The whole journey

Impact Report 2017

Hagar exists to see communities free and healed from the trauma of trafficking, slavery and abuse.

Celebrating 25 years



1990

1994

Hagar is founded

Founder Pierre Tami opens the first Hagar Shelter in Cambodia.

1996

Hagar Craft launches, providing women with employment.

1998

Hagar Catering

Hagar Catering is established alongside the first foster care programme in Phnom Penh, Cambodia.



2000

2000

House of smiles

Hagar Cambodia's House of Smiles is opened for children with disabilities.

2002

Hagar International is registered in Switzerland as an NGO.

Hagar Australia is launched.

2004

Hagar Singapore is launched.

2005

Hagar Cambodia open an aftercare centre for children who have been sexually exploited.

Hagar USA is launched.

2006

Hagar Cambodia's flagship Community Learning Centre is built in Phnom Penh.

2007

Hagar's Career Pathways programme launches in Cambodia.

2008

Hagar Afghanistan and Hagar New Zealand are launched.

2009

Hagar Cambodia pilots a programme for male survivors of sexual abuse in Cambodia.

Hagar Afghanistan opens its first shelter.

Hagar Vietnam is launched.

2010

2011

Hagar UK is launched.

2012

Hagar's Legal and Protection programme is launched.

Hagar Afghanistan launches a programme for trafficked boys.



2013

Hagar Hong Kong is launched.

2014

Hagar Singapore provides trafficking awareness training to over 3,300 law enforcement ocers. Hagar begins capacity building work in Myanmar.

2015

2015

SCILP

Hagar Cambodia launches SCILP (Supporting Children in Legal Processes) programme.

Staff in Singapore began providing direct services to trafficking survivors.

2016

Hagar Cambodia is selected to advise on the development of minimum social work standards in Cambodia.



2017

Hagar and partners spearhead the Combatting Human Trafficking in Afghanistan programme, a coalition of NGO's and government actors in Afghanistan who are committed to preventing trafficking in Afghanistan.

2018

Hagar turns 25.

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When healing happens, the cycle of trauma stops.



From our CEO

Micaela Cronin

In the final hours of my most recent visit to Hagar's office in Kabul, an ambulance packed with explosives was detonated, killing 103 people and injuring hundreds more. Our executive director in Afghanistan, Anna Kryszylowicz and I had visited that exact location just one day earlier.



Micaela Cronin



Undeterred, Anna assured me, "Unfortunately this is normal here in Afghanistan, all of our people are safe – and we are focused on our work". Her fortitude typifies the calibre and commitment of the people who work for us at Hagar, of which I am so proud.

The task of healing communities from trauma is immense, but it is endlessly inspiring to meet our clients and spend time with those on the ground. With help from you, our clients are not only recovering from trauma but going on to become exemplars in their own communities.

Over the past year it has been my privilege to observe firsthand the work of our teams in Afghanistan, Cambodia, Myanmar, Singapore and Vietnam, and to convey their stories on the global stage. I am encouraged by our inroads this year in the areas of access to justice, and our pioneering work in Afghanistan, where we play a crucial role in identifying and preventing human trafficking, in addition to providing the country's only shelter for boys who are survivors of severe abuse. We continue to distinguish ourselves across all our programmes with our commitment to supporting our clients through their whole journey to recovery.

In the year ahead, we will mark the 25th anniversary of Hagar's founding and look to the future with plans to significantly grow our impact. We are sharing our expertise with other organisations and building their capabilities in responding to the trauma experienced by those who have survived trafficking, slavery, and abuse. We plan to double the number of people we reach next year, and to increase the impact of our work exponentionally through our partnerships.

With my heartfelt thanks for your support throughout 2017, I look forward to the great change we will continue to make together in the year ahead.

From our Chairman

Phil Badger

As we head into Hagar's 25th year, I've been reflecting on all we've achieved so far. Over the last 25 years, Hagar has established itself as a best practice organisation; earning an international reputation for excellence in trauma-informed care, and impacting the lives of around 17,000 individuals.



Phil Badger



We're deeply proud of all that we've achieved, and profoundly grateful for all those who contribute to the change we are making in the lives of those we serve. 219 volunteers worldwide contributed a stunning 20,299 hours over 2017, including those who serve in governance on our boards, and those who offer their expertise to contribute to the standard of excellence we seek to maintain across all of our work. With staff in 10 different countries, we are moving into an era of global synergy and teamwork that spans our networks. We are dedicated to working together as a team across time zones, focusing on supporting one another and ultimately striving as one body to see our vision come to life.

The motivation for our vision continues to come from the courageous individuals we serve.

This year, I was moved by the story of young Bahawuddin and his family, who you'll read about in this report. I have a grandson who is a similar age now to when this boy's life changed forever. Bahawuddin's story is one of repeated tragedy, met with great love and genuine care by Hagar staff, who worked tirelessly to reunite him with his siblings. It is a story that serves as a reminder of why we worked as hard as we did over the last 25 years, and one that will propel us forward into another 25.
It is a story of unity; the kind that inspires us as we move into an era of being a truly global team.

Bahawuddin's story simply wouldn't have the same ending without you. Thank you – our supporters, our staff, our volunteers, our champions, for making it possible. You have tirelessly served us throughout the year, with compassion and dedication given to every detail of the work that you do. From our board members, to those who fold letters and fundraise, thank you. We are so grateful you're here for the whole journey, and we hope you'll join us for the next 25.

We are motivated to see change in the lives of women and children who experience trafficking, slavery and abuse.

40.3

MILLION PEOPLE ARE LIVING IN SLAVERY. [1]

87%

OF AFGHAN WOMEN HAVE EXPERIENCED EMOTIONAL, PHYSICAL OR SEXUAL VIOLENCE. [2]

62%

ARE IN ASIA. [1]

20%

OF CAMBODIAN WOMEN SAID THEIR FIRST SEXUAL EXPERIENCE WAS ONE OF SEXUAL ASSAULT. [3]

25%

ARE CHILDREN. [1]

1. Alliance 8.7, 2017
2. US Institute of Peace 2014
3. UN, 2013
4. US State Department, 2017
5. unact.org/Vietnam

About Hagar

Our vision

Communities free and healed from the trauma of trafficking, slavery and abuse.

Our mission

For those affected by trauma, and those who support them, Hagar is an expert in care and recovery. When healing happens the cycle of trauma stops.

Our values

Respect

We believe in the right of all people to be heard and treated with respect and dignity.

Integrity

We commit to act ethically and honestly, striving to do the right thing at all times and in all circumstances.

Compassion

We want compassion and kindness to be evident in our attitude, communication and in active, practical ways.

Excellence

We hold ourselves to high standards, listening and learning from those we support, our partners and each other, to continuously improve all that we do.

“Hagar strives to look at the person in front of us, to transform lives one person at a time. Hagar works with people for as long as it takes, for them to not only recover from the trauma that they’ve experienced, but for them to go on and thrive and become role models and leaders in their communities.”

MICAELA CRONIN, Hagar International CEO

Hagar's Global Impact in 2017

1,126

SURVIVORS WERE EMPOWERED TO RECOVER AND REGAIN THEIR INDEPENDENCE.



222

SURVIVORS WERE NEWLY ADMITTED, THROUGH REFERRALS FROM LOCAL POLICE, GOVERNMENT, PARTNER ORGANISATIONS OR DIRECT CONTACT.

232

DEDICATED STAFF, INCLUDING COUNSELLORS, CASE MANAGERS, LEGAL OFFICERS, ACCOUNTANTS AND PROGRAMME MANAGERS LED THE WAY IN TRAUMA INFORMED CARE AND COMMUNITY REINTEGRATION FOR SURVIVORS.





7,173

PEOPLE INDIRECTLY BENEFITED FROM OUR WORK*

*Our experience shows that for each individual that we support, a further 4-6 people in their household will be positively impacted. Therefore, we conservatively estimate that more than 7,173 people have been impacted through our programmes.

19

PROGRAMMES IN FOUR COUNTRIES PROVIDED COMPREHENSIVE RECOVERY TO SURVIVORS.

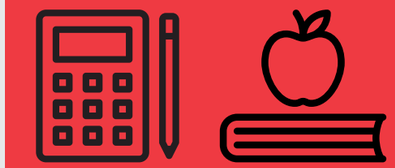


CAMBODIA VIETNAM AFGANISTAN SINGAPORE



139

SURVIVORS WERE REINTEGRATED INTO THEIR FAMILY OR COMMUNITY.



865

WOMEN AND CHILDREN WERE EMPOWERED THROUGH QUALITY EDUCATION AND JOB TRAINING.



8,645

COMMUNITY MEMBERS LEARNT ABOUT DOMESTIC VIOLENCE, TRAFFICKING, ONLINE SAFETY AND POSITIVE PARENTING THROUGHOUT 62 COMMUNITY TRAINING SESSIONS.

Where we work



Hagar International is a global organisation with programmes in Cambodia, Afghanistan, Vietnam, Singapore and Myanmar. Our programmes are supported by offices in Australia, Hong Kong, the USA, New Zealand, and the UK.

Our Approach: The Whole Journey

PROTECT
We ensure a safe environment, including legal support, for our clients, staff, and caregivers.

HEAL
We empower individuals to recover from the impact of trauma.

THRIVE
We ensure that those we work with can access education and economic empowerment.

LEAD
We amplify the voices and experiences of those we serve to bring about systemic changes needed to combat trafficking, slavery and abuse.

At Hagar, we are committed to the whole journey for each survivor.

From the moment that an individual enters our care, we work with them to offer a full range of intensive and individualised services.

We provide a safe place to live, counselling, case management services, legal support, education, and empowering jobs.

We create opportunities to ensure that the individual is not simply surviving, but thriving. The whole journey encapsulates each step taken by a survivor toward healing.

PROTECT

While our clients come from diverse backgrounds, coming from rural areas through to major cities, those with limited literacy or university qualifications, our experience is that many don't have an understanding of their rights. Facilitating each survivor to make informed decisions means providing information and connecting them to legal professionals to ensure that they have the best chance to claim justice.

We also recognise that a significant source for survivors seeking justice is uncertainty about the court process and progress of their case and how foreign the court process feels. This year we continued to ensure clients were well informed about this process and tailored our responses to each individual survivor in order to support them fully through any concerns.

In Singapore, we strengthened partnerships with legal professionals enabling us to provide more comprehensive support to survivors. We ensured our volunteers were trained in civil claims procedures, so that they could assist clients in their pursuit of justice.

In Cambodia, we celebrated the recruitment of our first national lawyer. This enables us to go beyond supporting clients in court and advocating for systemic change, and into direct advocacy and legal counsel. We supported 91 clients, including 70 children, who were victims and witnesses in domestic court cases, and five survivors through complex legal cases overseas.

We had a strong focus on legal and protection education in Vietnam, not only with our clients, but also with their families and communities. Together with the Yen Bai Women's Union and Dong Van district Women's Union, as well as partners in Hanoi, we led community campaigns about human trafficking and domestic violence in schools and market places. Utilising evidence from survivors to develop key messages, 7,500 citizens learnt about their rights, national legislation, support services, Hagar's hotline; and methods used by traffickers when targeting vulnerable populations.

Through awareness raising activities that integrate the experiences of survivors into key messages, we are protecting communities by reducing their vulnerability to trafficking.

We worked to ensure that all clients in Afghanistan strengthened their understanding of human rights and accessed legal support from our legal officer. We facilitated training on many topics, including parental rights, child rights, human rights, and the Afghan constitution.

Given the increasing instability in Afghanistan, we are constantly reviewing and updating our security practices to ensure the safety of our clients and staff. Due to ongoing security concerns, in consultation with security experts, we prepared two safe rooms and installed alarms at the Transitional Care Centre, and clients and staff were trained how to respond in a critical situation.



Makara and Sopheak, Cambodia

Makara is seven, and her big sister Sopheak is nine. They live in a rural province in Cambodia with their grandmother, who they moved in with a couple of years ago when their parents moved away to find work. In the months that followed their move, both Makara and Sopheak were raped by a relative.

The girls had experienced severe trauma and were referred to Hagar for comprehensive care. Our case manager ensured that both Makara and Sopheak were safe and received trauma counselling, as well as school support and daily food support. When their case was brought to trial, our legal officer carefully explained what the girls could expect during the court process, and prepared them extensively so that they wouldn't be re-traumatised.

"At first I was scared of the people in the courtroom, but they talked to me very kindly. I was happy to have my mum, grandma, my counsellor, the legal officer and my lawyer with me in court. If I went there alone, I would have been scared of court."

MAKARA

"Both girls testified very clearly and confidently in court. They are very brave and I am really proud of them."– Sotheary, Legal and Protection Officer, Hagar Cambodia

At the conclusion of the trial, the perpetrator was sentenced to 10 years' imprisonment for rape with aggravating circumstances. Now, Makara and Sopheak have been able to return to a sense of normalcy. The girls love to play hide and seek, and Sopheak loves to dance. Sopheak helps around the house after school and teaches Makara to read and write; she wants to be a teacher when she grows up.

We are committed to walking the whole journey with Sopheak and Makara, and many women and children like them.



HEAL

When a client comes to Hagar, they have often experienced chronic and complex trauma, which can be observed through a range of symptoms. These symptoms can include extreme detachment through to uncontrolled anger, emotional disorders, suicide attempts, self-harming and other high-risk behaviours.

The depth of our psychosocial support is what sets us apart from other organisations. Our counsellors use diverse clinical techniques and evidence-based interventions to provide therapeutic care. In 2017, we continued to offer individual and family counselling, group therapy and therapeutic activities. We built up each family's understanding of trauma and what they can do to help survivors in their care, created opportunities for peer support, and worked with communities to reduce stigma and discrimination.

Our counselling team in Cambodia provided 1,869 counselling sessions to survivors and their families. Hagar uses evidence based tools to assess and monitor symptoms and changes. As a result of the services we provided, 82% of clients showed a reduction in their trauma symptoms, 83% showed an increase in resilience and 96% reported that they were able to build trusting therapeutic relationships with their counsellors.

Our psychological and counselling team in Vietnam provided 300 individual counselling and psychotherapy sessions for 35 survivors of sexual abuse and human trafficking. We also organised a series of therapeutic and art activities to allow clients to channel their emotions into creative expression, which has been proven to be a very effective intervention for people who may struggle to talk about their experiences and feelings. This visual representation provides our trained specialists with a deeper understanding of the trauma experienced by survivors, and helps them to tailor an individual counselling programme.

We increased the number of counselling sessions we were able to offer in Afghanistan by 20% throughout the year, with 1,019 sessions for women and their children in the Transitional Care Centre, and 660 sessions for boys in the Forgotten No More project.

In Singapore, we worked alongside 23 trafficking survivors who have experienced severe trauma. We provided trauma-focused counselling, group therapy, and other therapeutic interventions, supporting a comprehensive journey to healing for each individual.

3,884

TRAUMA-INFORMED COUNSELLING SESSIONS

12,769

CASE MANAGEMENT SESSIONS

"The counselling was so meaningful for me because I used to hate myself, and I used to cry all the time. I used to be afraid of other people, and I never thought about the future. As I continued with counselling sessions, my depression became less, I stopped crying and I started to laugh!"

NADIA, SURVIVOR OF CHILD MARRIAGE AND SEVERE ABUSE, HAGAR, AFGHANISTAN

Priya, Singapore

Priya is the eldest of seven children. She loves her family, but at the age of 14, her parents sold her to be married to a much older man who abused her daily. Priya wanted to return to her parents' home but her parents wouldn't hear of it as it is culturally unacceptable for a woman to leave her husband, even in a situation of abuse. Three months into her marriage, Priya's luck seemed to change. Someone she knew offered her a job in Singapore and promised her a good salary. Priya was so relieved. This would mean she could get away from her husband, provide for her parents, and pay for her siblings' education. She accepted the offer, and left her husband in secret.

What Priya didn't know was that she had been sold to a karaoke bar in Singapore, where she was forced to provide sexual services. Months later, Priya made a plan to escape. When the police found her, they placed Priya in a shelter. Plagued by the trauma of her experiences, she contemplated taking her own life, as she saw no value in living.

Priya was referred to Hagar, and through the trauma-informed group therapy and individual counselling, she slowly opened up and started her journey to healing. With the patience and care of our counselling staff, Priya regained her self-worth and began to see herself as someone of value. Our staff watched her grow in confidence, and they now describe her as one who is 'full of energy and feist.' Priya's emotional and psychological healing enabled her to look beyond her past and set directions for her future.

During her time in Singapore she learnt English and was even able to translate for other clients. Priya developed enough resilience to stand before her perpetrator in court and to give her testimony. After three years of intensive support from our staff and volunteers in Singapore, Priya finally returned home after the completion of her court case.

"I thought I would never be able to smile again, but Hagar helped me to be how I am today."

PRIYA



THRIVE

Education/Economic Empowerment

We know that poverty can be a significant barrier to women leaving situations of domestic violence, and can increase their vulnerability to being trafficked. That's why we ensure access to education, and provide opportunities for clients and their families to create and improve their income.

In addition to the following highlights, this year we continued to provide access to formal and informal education, job counselling, vocational training and job opportunities, soft skills training and livelihood options to clients in all programme countries. We worked closely with school principals, teachers, employers and communities to increase awareness about the impact of trauma to improve positive outcomes for survivors and their families.

We piloted new practices in Cambodia at the Community Learning Centre (CLC) and through our Economic Empowerment Project. At the CLC, we recruited a school social worker to support students and their families, we actively involved parents to a greater degree in the education of their children, and planted a vegetable garden with the students. In our *Economic Empowerment Project*, we championed community based economic empowerment practices across seven provinces to increase the reach and impact of our work. Our initial observations of the outcomes from this approach are very positive, and with support and encouragement from our staff, 12 participants started up small businesses.

In Afghanistan, 130 women and children accessed education across our projects, either within private institutions or with our private tutors in the *Transitional Care Centre*, when it would be unsafe for them to go out to school. In addition, 228 women accessed job training and employment opportunities and 11 women received two-year diplomas. The women who participated in our *Empowering Women for a Better Future* project reported significant growth in their self worth and were inspired by their increased ability to make decisions regarding their future.

To expand job options for clients in Singapore, we launched a new English learning course and worked with the Singapore government to help source jobs for our clients. Not only will these initiatives help the women to secure jobs in Singapore, it will ensure they have increased opportunities when they reintegrate to their home country.

We are inspired by the transformational effect our new *Economic Empowerment Project* has had on women in northern Vietnam. In 2017, 48 women attended vocational training and as a result are now earning a regular income. We established a loans and savings group for survivors of domestic violence, requiring their husbands to attend training about domestic violence before they could access a loan. An external evaluation significantly reduced incidents of violence at home and an increase in their financial independence.



502

SURVIVORS ACCESSED EDUCATION

17

SURVIVORS ATTENDED UNIVERSITY

363

SURVIVORS RECEIVED JOB TRAINING

'What we gave them through the monthly meetings was far more important than just the money. We see the change in the women so clearly. As each month goes by, they are happier and more confident. They have changed their entire world.'

ECONOMIC EMPOWERMENT OFFICER, HAGAR, VIETNAM

Hoa, Vietnam

Hoa is 27 years old, she's from Vietnam, and she's a bridal make-up specialist and a hairstylist in training. Hoa loves her family, and she's great at her job. When Hoa was a teenager, both of her parents suffered debilitating health challenges that prevented them from working. They found themselves struggling financially, so Hoa and her brother left school to find work to support their family.

Hoa found work as a waitress. She made friends with an older woman at work and over time they grew very close. The woman suggested that Hoa should go to Singapore to learn nail art, and told her she knew someone who could help her to get there. Hoa readily agreed, eager to earn more to support her family.

Hoa didn't arrive in Singapore, but Malaysia, and wasn't working in a salon, but a brothel. Hoa had to serve 15-20 men daily. She contracted HIV, and when she asked for help, the owner refused. He worked her until she physically could no longer serve customers, and then she was kicked out.

Hoa was found by a woman who gave her money to contact her family. When she got in touch with her family, her mother took loans from everyone she knew so that she could go to Malaysia to bring Hoa home.

When Hoa returned home, she was admitted to hospital for treatment, and the doctors feared that if Hoa had returned even a few days later, she would have died. Fortunately, Hoa was referred to Hagar. We ensured that Hoa got the emergency healthcare she needed and was supported through this process. She slowly became healthier, and after five months with Hagar, she felt ready to work. Our economic empowerment staff worked with Hoa to help find the right training and job for her. We helped her to enrol in a hairdressing course, and continue to support her tuition, coaching and relational support. Hoa's teachers are understanding and supportive, and she says that they acknowledge and encourage her.

"No one asks me about my past. Teachers and friends are so friendly and understanding. I don't feel like I am less than anyone else, thanks to them. My mother told me to work hard, as the worst has passed." Hoa also works part time at a small hair salon to support herself. Through Hagar's Economic Empowerment Project, Hoa has found her hope again.

HOA



THRIVE

Community-based Care

We know that healing happens within safe and nurturing environments, especially within loving families, and we are committed to community-based care. Our focus has been on community based care in Cambodia since 2015, where all of those we work with have been supported within family environments, and this year, we proudly shifted to community based care in Vietnam as well.

Unfortunately, as there are no alternative models of care in Afghanistan, all clients are initially supported in shelters, while we plan and work with them to enable them to be safely reintegrated into the community. We endeavour to create a loving, homely environment within our shelters and continue to innovate to find safe reintegration options for each survivor. This year, we reintegrated 34 survivors, either into a new community, or back into their families of origin after ensuring the family was a safe place to be.

To support community-based care models globally, we commenced pioneering research to explore the implementation of a model of care based on foster care practices around the world – tailored to the context in Afghanistan. Initial research findings are very encouraging, with support from both the government and NGO sectors.

In Cambodia, we continued to work in collaboration with the government ministries and partner organisations, to inform improved practices in alternative care for children. Through sharing the positive impacts demonstrated by our foster care and kinship care model as part of the Family Care First Initiative, we are helping to lead the change for family and community-based service delivery across Cambodia – with the objective of keeping more children in families, and out of institutions.



Bahawuddin, Afghanistan

Bahawuddin was born into a big family. He has seven brothers and sisters, his father, his mother, and his father's second wife. When Bahawuddin was very young, his mother ran away, and took his oldest sister and 11 year-old brother with her. He was left with his father, an angry man who would often get into fights with neighbours.

One day, Bahawuddin and his siblings experienced severe trauma when they witnessed the fatal shooting of their father's second wife by a neighbour, who then turned and shot Bahawuddin's brother. They watched as their father retaliated, using an axe to brutally kill the man. It didn't take long for the police to arrive and arrest their father, and their family splintered for the second time, leaving the six young brothers and sisters to fend for themselves. That's when they were referred to Hagar.

Bahawuddin was only 6. He wouldn't talk to anyone and showed signs of severe trauma, but we persisted with offering counselling and support for him. Slowly Bahawuddin began to heal. After two years, Bahawuddin was at the top of his class, and his brothers and sisters were all receiving an education. They had made extraordinary progress, but their father was still in jail, and their mother was missing. There was no clear path to reintegration.

One day, Bahawuddin's brother was walking home, and he recognised his brother and sister who had disappeared years before with their mother. They were living close by. Our team worked hard to reunite all eight siblings and find a reintegration solution for them.

Hagar's staff identified a community where the siblings could live and opened up dialogue with community leaders there. Bahawuddin's oldest sister, who is now 21 years old, was provided vocational training in tailoring skills. The oldest son in the family, now 15, was trained in mobile phone repair and Hagar helped him to start a small business. Because of this, the siblings will be able to provide an income for themselves and continue their education.

Hagar's staff identified a home for the family, and made sure everything was ready in the house. Furniture was provided, alongside kitchen supplies, food, and six months' rent in advance. A school transfer was successfully arranged for all the children, and they are now able to attend school near to their home.

After a great deal of planning and work to bring the family together, Bahawuddin and his siblings are now living together again, independent for the first time. Hagar's commitment to the whole journey means that their case managers will continue to check in with Bahawuddin and his family, to ensure they are safe and thriving in their community.



LEAD

Hagar's staff are deeply commitment to our leadership role in bringing about systemic change. Hagar client Sophea travelled from Cambodia to advocate on behalf of slavery survivors at a parliamentary inquiry into the introduction of a Modern Slavery Act in Australia. We also sent a team to the first Asia Region Anti-Trafficking Conference, where our CEO, Micaela Cronin was a keynote speaker amongst major global actors in the anti-trafficking sphere.

In Cambodia, we finalised an agreement with the Ministry of Justice to work on the second phase of our project on Supporting Children in Legal Processes (SCILP). The second phase of the project is aimed at building the capacity of judges and prosecutors in Cambodia, focusing on safe-guarding the rights of children. Our legal team in Cambodia drafted a research paper that will be the basis of a workshop with judges and prosecutors. We continued to contribute to the Family Care First project, a collaborative project working on social work practices and training standards in Cambodia. This project and our contribution to it will shape social work within Cambodia into the future.

Our SCILP project in Cambodia inspired our office in Singapore to advocate for a contextualised version within their own country. The Singapore government pledged their support to this project, and during 2017 the initial plans and scope for the project were made. Project execution is currently underway, and slated for launch in 2018.

Over the course of the year in Vietnam, 7,500 individuals learnt about human trafficking, domestic violence and sexual abuse through 10 provincial awareness campaigns and two exhibitions of clients' self-portraits in Hanoi. We engaged creatively with communities, through stage performance events and clients increased their voice and agency through involvement in regional and national prime-time television shows. We continue to contribute to creating an international understanding of the work that we do, leading the presentation on the Vietnamese context and practices related to trafficking, at the seventh Mekong regional workshop in Thailand.

30

PARTNER TRAININGS

9,085

PARTICIPANTS BENEFITED FROM 30 PARTNER AND 62 COMMUNITY TRAININGS



"My wife and I went to the Gala Night of 'Gender Parity: Sharing is Caring' last night by bike. It broke down before we arrived at the venue but we are so glad that we still made it. It was the first time for me to be on the stage, like ever."

PARTICIPANT, COMMUNITY ARTS SHOW, VIETNAM

Hagar Afghanistan's Combatting Human Trafficking in Afghanistan (CHTA) project is a capacity building project which provides high quality training programmes on identifying and preventing human trafficking, for government officials, police, educators, and religious and community leaders. Other training on trauma-informed care is given to care providers for victims of trafficking.

CHTA also facilitates coalition meetings of important stakeholders and policy makers, with the goal of improving networking, capacity, and case management throughout the country. Hagar in Afghanistan were pivotal in establishing these coalitions, and continue to be integral to their leadership.

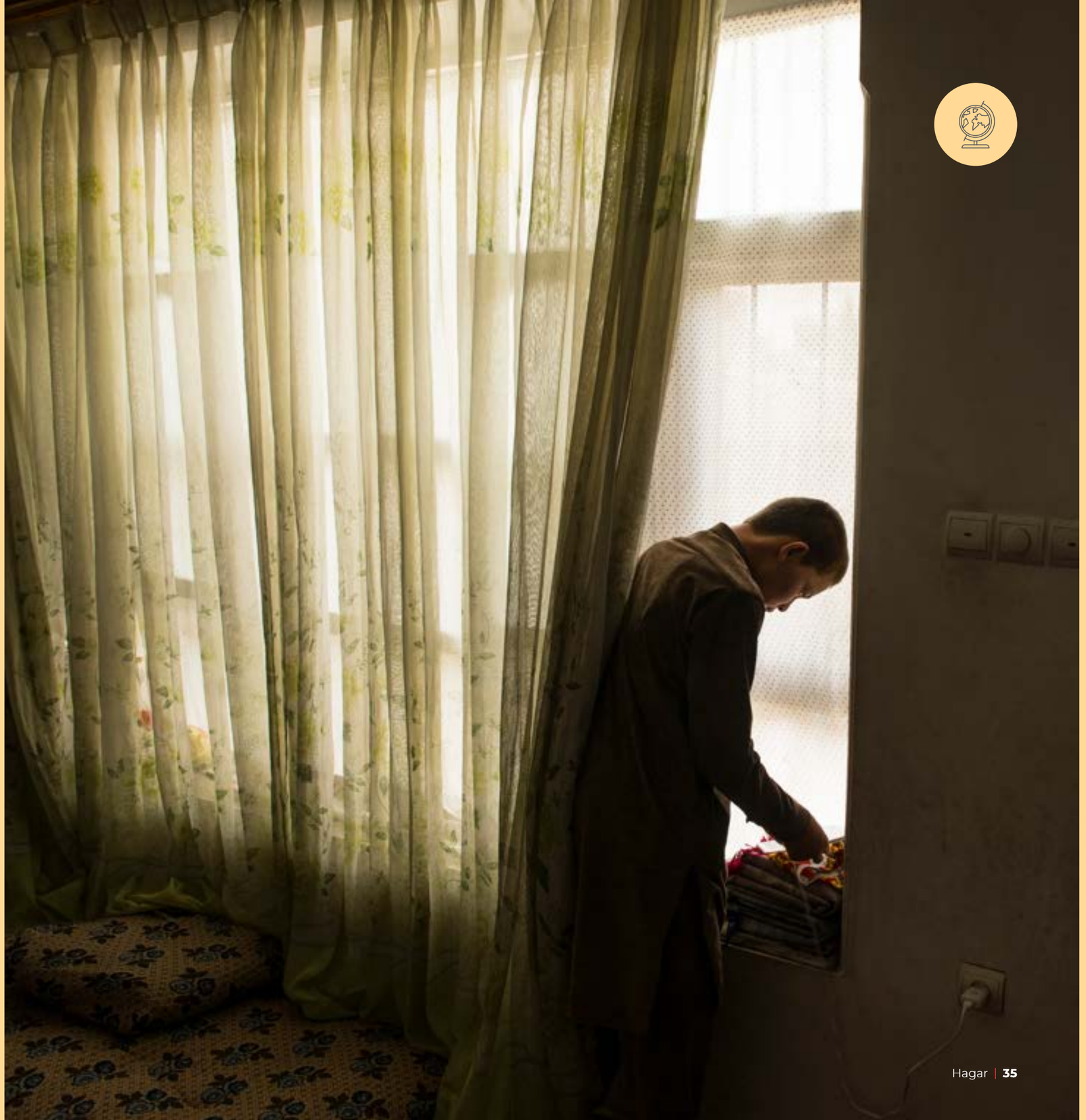
This year, Hagar and coalition partners led the development of a national referral system for victims of trafficking which has now been approved for use across the country. In Nangrahar province, Hagar assisted the inauguration of the provincial commission on combatting trafficking. Now, the commission meets regularly to address trafficking in their province, and the provincial governor has become involved. Hagar continues to give technical support and training to this and other provincial commissions. In many of these provinces, perceptions about trafficking and survivors of it are changing significantly because of the work that CHTA is doing.

"Without Hagar, it never would've been possible to have such a strong and well-organized coalition for fighting trafficking in our province."

DIRECTOR FOR THE MINISTRY OF JUSTICE IN NANGAHAR

"I am especially thankful to Hagar for such a productive training," a representative from the Department of Combatting Human Trafficking and Human Smuggling in Nimruz Province Police Headquarters said. "In Nimruz, due to a lack of knowledge and understanding of human trafficking by governmental officials, we haven't been able to identify traffickers and victims correctly. After the first day of training, I have gained knowledge to be able to act seriously against traffickers. I can also pass this knowledge on to other police, so that traffickers will be arrested and punished."

We worked to ensure that all clients in Afghanistan increased their understanding of their rights and accessed legal support. We facilitated various trainings on their rights and the Afghan constitution.



Our staff and volunteers

Our staff

We are deeply committed to local leadership, and we're proud that less than 3% of our staff globally are expatriates.

Our trauma-informed care model means that we place staff wellbeing and growth as a high priority, and as a result, we see them thriving in their roles and communities. We celebrated with five of our staff members in Afghanistan as they were awarded scholarships and cultural exchange opportunities through Fullbright, the German Development Agency GIZ and the UK Association for Chartered Accountants. Kia Hem, our Project Manager for Counselling in Cambodia, presented at the first South East Asia Regional Conference of Psychology.

"Hagar has supported me with the time and finance to be able to attend the conference. As part of my professional growth, Hagar has given me the opportunity to attend international conferences and trainings... I am very grateful for the ongoing support for staff professional development and growth."

KIA HEM, Hagar Cambodia Counselling Manager.

Our staff in Vietnam presented Hagar's trauma-informed care model in international, regional and national workshops, including in Taiwan, Thailand, and the United Kingdom.

Our volunteers

In December, a team of nearly 40 medical doctors, dentists, and healthcare professionals from Singapore volunteered at our Community Learning Centre in Phnom Penh.

They provided medical screening to close to 200 students, and community clients. Working alongside them were local doctors, helping to translate conversations and ensure that the medical history of the children was clear. A number of Cambodian doctors are former Hagar clients who are now practicing medicine in their community. The team were inspired and encouraged by the work Hagar is doing.

"There is a great ecosystem that is working here. These former clients that Hagar has helped to nurture are now doctors and they came back to serve their own people. I see great potential not only in Hagar's work but also in Cambodia as well."

ALFRED WONG, healthcare volunteer.



20,299
HOURS CONTRIBUTED BY VOLUNTEERS

232
STAFF

97%
OF OUR STAFF ARE NATIONALS

219
VOLUNTEERS GLOBALLY

Working in Partnership

To all of the individuals, companies, foundations, schools, and churches: thank you for helping to change thousands of lives.

Partnerships enable us to expand the reach and impact of our work through capacity building, research, and advocacy. From 2015-2017, we partnered with leading law firm, Linklaters, on our Supporting Children in Legal Processes project. By providing funding, research, and expertise, Linklaters assisted us in ensuring that child survivors of extreme abuse in Cambodia are best supported to seek justice and end impunity for their abusers.

"Hagar is a fantastic partner for us. More children having access to a process which is respectful of their experience and needs is the biggest reward. We were also delighted to receive Best CSR Initiative at the Asian Lawyers Awards, which is important both for the motivation of our people and the broader motivation of the legal sector, to see how they can contribute."

JELITA PANDJAITAN, Dispute Resolution Partner and Asia Corporate Responsibility Partner, Linklaters Singapore

To all of the individuals, companies, partners, schools and churches; thank you. With your help, we have supported women and children to seek justice, achieve their rights and become leaders in their communities.

We stand unified against the injustice of trafficking, slavery and abuse, and we remain dedicated to walking the whole journey alongside survivors. We invite you to join us for the whole journey, seeking justice and healing for those who have been exploited and abused. Together, we can change lives.

Corporate Partners

Adams Street Partners LLC
Alliance 21 Pte Ltd
Allied World Assurance
Ark Industries
Asian Alliance (HK) CPA Limited
Boeing Global Corporate Citizenship
BOSCH Primavera
CLSA Chairman's Trust
Corrs Chambers Westgarth
Cox Inall Change
Credit Suisse
Deutsche Bank Singapore
Eleven Australia
Emily Ross Bespoke
EX-R Consulting
Freshfields Bruckhaus Derringer
Goldman Sachs
HHG Legal Group
Linklaters
Macquarie Group Foundation
Minter Ellison
Monica Vinader
PAKT
Proelect M&E Pte Ltd
Quintiles East Asia Pte Ltd
Skin Laundry
Sunray Woodcraft Construction Pte Ltd
Thomson Reuters
Trans Instruments (Singapore) Pte Ltd
Tricor Services Limited
White & Case LLP

Trusts and Foundations

Barlow Family Foundation Trust
Chen Su Lan Trust
Cuu Long, Singapore
DOC
Dorothea Haus Ross Foundation
Dove Trust
Frimley Foundation
Imago Dei Fund
I.S. Wong Foundation
Japan International Food for the Hungry
Joe and Clara Tsai Foundation
Kamilla Holst
Lee Foundation
Michael Sloyer
Myo Schollum
Navitas Education Trust
Peter Broughton Foundation
Ren Zhe
Scott and Nydia Gaynor
SowHope
Tan Chin Tuan Foundation
The Hugh and Charlotte Maclellan Charitable Trust
The Rhonda Wyllie Foundation
The Pratt Foundation
United Nations International School, Hanoi
Van der Poel, New Zealand
Virtue Foundation
Wong, USA

Non-Government Organisations

Action Pour Les Enfants
Centre for Domestic Employees
Chab Dai Coalition
ChildFund Vietnam
Christliche Ostmission
Colombo Plan
Community Justice Centre
Global Generosity Movement, Inc
Hanoi International Women's Club
International Organisation for Migration
Justice Without Borders
Marymount Centre
Save the Children
TEAR Australia
Tearfund New Zealand
The Law Society of Singapore Pro Bono Services Office
The Sowing Room
UNICEF
World Hope International
YGAP

Churches

Ambassador Baptist Church
Barker Road Methodist Church
Bethesda (Bedok-Tampines) Church
Bethesda Pasir Ris Mission Church
Canberra Baptist Church
Dreambuilders Church
Humeridge Church of Christ
Mar Thoma Syrian Church
World Revival Prayer Fellowship

Government

Afghanistan Independent Human Rights Commission
Center for Women's Development, Hanoi
Department of Foreign Affairs and Trade, Australia
Dong Van district Women's Union, Ha Giang province
Ministry of Women's Affairs, Afghanistan
Ministry of Labor, Social Affairs, Martyrs, and Disabled, Afghanistan
Ministry of Justice, Afghanistan
Ministry of Interior Affairs, Afghanistan
Singapore Inter-Agency Taskforce on Trafficking in Persons
Singapore Ministry of Manpower
Singapore Ministry of Home Affairs
Singapore Ministry of Social and Family Development
USAID
U.S. Embassy Singapore
US State Department, Bureau of International Narcotics and Law Enforcement Affairs (INL)
Yen Bai Women's Union

14 partners contributed $115,000 worth of pro bono services

Hagar International Board

Phil Badger

Chairman, appointed 2016

B.Com

Phil has a strong grounding in the financial sector, which has formed the basis of a broad commercial business career. He is currently a professional director, chairman and investor, with interests in a range of industries such as construction, wholesale and distribution, horticulture and import/export. Phil's passion for business development, combined with extensive senior management experience, allows him to successfully tailor governance, organisational capability, and strategic management solutions for Hagar's operations. Phil's passion for supporting charities is demonstrated in his numerous Chairman and Board commitments to Charitable Trusts.

Emmanuel Tsakis

MBA, CPA, BBA

Emmanuel Tsakis has over 25 years of Not-For-Profit experience, acquired through a broad range of senior roles including Chief Financial Officer, Business Development and Divisional Management. Emmanuel is currently the Director of Finance and Business Development for a large community service organisation in Australia, a position he has held since 2010. Emmanuel's specialist skills include, financial analysis, financial modelling, and strategic and business planning. Emmanuel is also a board member of a large community health organisation where he holds the position of Treasurer.

Jennifer Fleming

MBA, BA

Jennifer Fleming is the former CEO of Girl Guides Victoria, part of the World Association of Girl Guides and Girl Scouts, the world's largest organisation dedicated to girls and young women. Jennifer is also deputy chair of the Gowrie Victoria Board of Directors. Gowrie is a leader in early childhood education. Jennifer has experience in financial services and healthcare. She has held general management roles in multiple areas of strategy at the Australia and New Zealand Banking Group, National Australia Bank, and with A.T. Kearney.

Sharon Wilkinson

MSc, BA, RN, PGdip

Sharon Wilkinson has extensive international development experience in health sector reform, education, community development and emergency response. For the past 35 years she has worked for major international aid programmes including DFID, WHO and CARE International. Sharon has initiated and led humanitarian aid programmes in Africa, India, Myanmar and Cambodia. Sharon is currently involved in the implementation of the Australia Awards supporting Cambodians to undertake Masters and PhD studies in Australia and is now retired and living in Cambodia.

Jimson Cheng

BSC

Jimson Cheng is an authority in Asia-Pacific senior leadership in life sciences and healthcare. He is active in human resources working alongside legal professionals and services sector practice groups. Jimson's professional experience spans across Asia, United States and Europe in senior management roles. His interest in social causes has led him to be involved with work among orphanages and prison ministries.

Dr Bronwyn Graham

PHD

Dr. Bronwyn Graham is a qualified medical doctor. After completing postgraduate studies in women and children's health, Bronwyn moved to Afghanistan in 2003 with her family. From 2011-2013, Bronwyn served as Hagar Afghanistan's Country Director based in Kabul. Now in New Zealand, she has returned to clinical medicine and is working as a doctor in general practice.

Dr. Peter Hess

Dr. iur., LL.M.

Dr. Peter Hess is a practising lawyer and partner at Reichlin Hess Ltd. in Zug, Switzerland. Dr Hess completed his postgraduate studies in law at Columbia University, New York. Dr Hess also made a significant contribution to the community through his political involvement, having served in local government, from 1983 to 2003, in the Federal Parliament, becoming Speaker of Parliament from 2000 to 2001.

Micaela Cronin

Chief Executive Officer, appointed 2016

BFA, BSSW, MBA, GradDipCDev

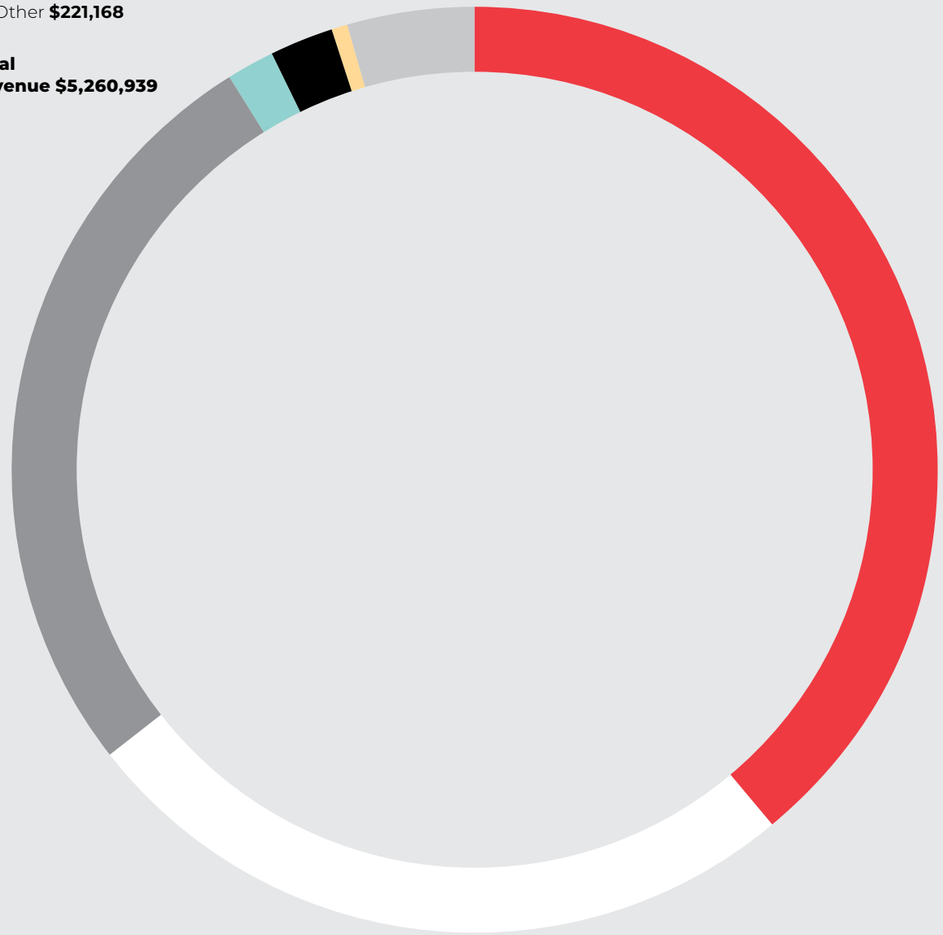
Micaela has worked in the not-for-profit sector for over 25 years. She has extensive experience leading organisations that provide specialist services to vulnerable and disadvantaged children, young people, and their families. An internationally recognised leader in the community sector, Micaela has held key leadership roles throughout her career. These include President of the Australian Council of Social Services and a range of government appointed roles to advise on child protection and broader social reform issues around the world.

Financials

Income

- Foundations and Organisations **$2,051,049**
- Individuals **$1,344,514**
- Corporations **$1,407,988**
- Government **$82,559**
- Churches **$119,038**
- Social Enterprise Partners **$34,624**
- Other **$221,168**

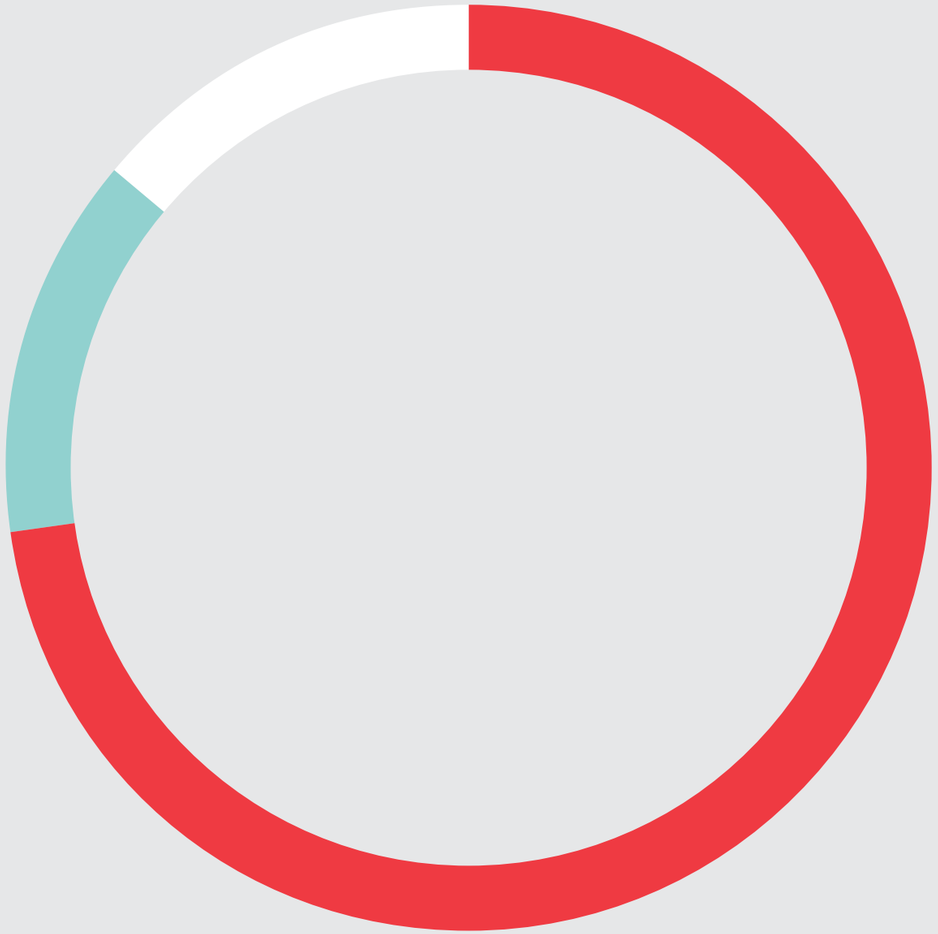
Total
Revenue $5,260,939



Expenditure

- Programme Services **$3,841,142**
- Fundraising **$691,400**
- Management and General **$728,764**

Total
Expenses $5,261,306





“Hagar has 25 years of deep practice experience in transforming lives, one person at a time. We want to double the people we reach next year, knowing that individuals change their communities, communities change their countries, and together, we can change our world.”

MICAELA CRONIN, CEO, HAGAR INTERNATIONAL

HAGAR

The whole journey

Our ability to make a difference in the lives of women and children is dependent on your generosity.

You can support us through financial giving, or volunteering your time and expertise.

For more information about what we do, and how you can get involved, please visit

hagarinternational.org

Facebook **HAGARInternational**

Twitter **@HAGARIntl**

LinkedIn **HAGAR**

Youtube **HAGARinternational**